How to take advantage of JCB Platinum Golf Benefits

**How to make a reservation**

Call the JCB Platinum Call Center with the name of the course, the date and time and the number of persons in your group. Tell the desk if you wish to rent clubs or shoes.

The JCB Platinum Call Center will make your reservation.

The JCB Platinum Call Center will fax a confirmation of the reservation to you and to the golf course.

Give your copy of the reservation confirmation to the course staff when you arrive at the course. After you play, pay course fees and any other fees with your JCB Platinum card.

**Note**

- Please request reservations at least one week ahead of time.
- You must have at least 2 players to take advantage of this offer.
- This offer may only be used when the JCB Platinum primary or family cardmember is part of the group.
- There is no service charge for making the reservation.
- There are cancellation charges for cancellations up to 6 days prior to course reservation.
- Some golf courses have age limits.
- Reservations may not be available at the golf course.
- Weather may make it impossible to play.
- This offer is not available on certain days. Please ask the JCB Platinum Call Center for more information.
- Metal and ceramic spike shoes are prohibited. Please wear spikeless or non-metal and non-ceramic spike shoes.
- Please pay with your JCB Platinum card.
- Please obey course rules so that everyone may enjoy their play.

【Cancellation charge for golf reservation】
※Number of days includes Sat., Sun., holidays and year-end and new year’s holidays in Japan.
※Different cancellation policy applies at Karuizawa 72 Golf and Seta Golf Course.
For details, please ask the JCB Platinum Call Center.

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<th>Same day (1 day prior)</th>
<th>2 to 6 days prior</th>
<th>7 days prior</th>
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FAQ

Q: Can someone traveling with the JCB Platinum cardmember take advantage of the offer?
A: Only the JCB Platinum cardmember is eligible. The JCB Platinum primary or family cardmember must be part of the group, and pay with JCB Platinum card.

Q: How many times can I use the offer?
A: As many times as you like, there is no limit.

Q: Can family members use the offer?
A: Yes, family members can use the offer.

Q: How about my friends or brothers and sisters?
A: The JCB Platinum primary or family cardmember must be part of the group since the JCB Platinum card must be used to pay the charges.

Request to golfers

Please obey golf course rules so that everyone may enjoy their play.
* These are excerpts from Prince Hotels golf course terms of use and regulations.

• Please arrive at the golf course one hour before start time (at the latest 30 minutes) to check in.
  If you do not arrive in time, we may refuse to allow you to play.
• Please gather at the starting hole 5 minutes before start time.
• Please do not take your mobile phone out on the course. If you must, make sure you do not disturb other players.
• Only the player taking the shot and the caddy may be on the teeing ground.
• Please smooth the sand after taking a bunker shot.
• Do not drag your feet or run on the greens.
• Please leave the green quickly after making your hole. Write down your score after leaving the green.
• Smoke only where ashtrays have been provided. Do not smoke while walking the course.
• Taking a shot may be dangerous for others. Check down the fairway and your surroundings.
  If you feel someone may be in danger, shout to let them know.

The following are prohibited
• Any form of betting.
• Rude or uncivilized behavior, behavior that makes others uncomfortable and behavior that impedes the business of the golf course.
• Practicing your stroke on the course.
• Persons other than players on the course without permission.
• Taking photographs, video or audio recordings without permission.
• Persons with tattoos (excluding use of facilities other than bathing when the tattoos are hidden from sight).